



Schweizerische Eidgenossenschaft
 Confédération suisse
 Confederazione Svizzera
 Confederaziun svizra



International Conference, Sarajevo, May 2015
**„INTEGRATED APPROACH TO SOCIAL INCLUSION OF ROMA THROUGH
 HOUSING AND EMPLOYMENT“**

Roma Housing Program

2009 – 2014



Doing the right thing

Action Plans for Roma Population

- ✓ Housing
- ✓ Employment
- ✓ Health insurance
- ✓ Education

Program objectives

- Overall objective: To improve the living conditions of Roma in Bosnia and Herzegovina (B&H).
- Specific objective: construction and reconstruction / improvement of individual housing units or the construction of facilities of social housing for the most vulnerable Roma families in B&H.
- Support to the B&H Ministry for Human Rights and Refugees (MHRR) in the implementation of the Roma Housing Plan.
- To mitigate the migration of Roma to Western Europe.

The most important documents issued by MHRR

- Instructions on how to allocate aid, the selection of beneficiaries and implementation of projects for the Roma Housing in Bosnia and Herzegovina;
- Criteria for scoring the beneficiaries for the Roma Housing in Bosnia and Herzegovina;
- Standards for the re-construction and construction of housing units and infrastructure for Roma Housing in Bosnia and Herzegovina.

(all of these documents are available on the website of MHRR)

Methodology

- a) **Public call by MHRR for Roma Housing;**
- b) **Selection of the best proposals by MHRR;**
- c) **Signing the agreement between the MHRR and implementers (Municipalities / Cities; Non-Governmental Organizations (NGOs); signing agreements between implementers and project stakeholders**
- d) **Selection of beneficiaries (through the municipal / city Commission for selection of beneficiaries);**
- e) **Preparation of technical documentation (by an authorized designer company);**
- f) **Selection of the contractor in accordance with the Law of Public Procurement of Bosnia and Herzegovina;**
- g) **Construction and supervision of the construction;**
- h) **Solving basic infrastructure (electricity, water and sewage in cooperation with the authorized public utility provider;**
- i) **Technical reception and handover of the keys to beneficiaries.**

Achievements Roma Housing 2009-2014

Country level

- Total invested assets are 12 million EUR, including the public budgets, donor funds and co-financing by the implementers and local authorities;
- projects were implemented in more than 60 municipalities;
- 740 housing units built or reconstructed, including the EU IPA funds in the amount of 2.5 million EUR
- more than 1,000 Roma families were beneficiaries of infrastructure projects.

Caritas Switzerland (CaCH) contribution

- During 2009 - 2013 CaCH worked in 7 municipalities (8 projects); 113 housing units for 581 persons constructed or reconstructed;
- housing units owned by beneficiaries: 92 individual housing units;
- socially owned flats: 21;
- implementation in 5 municipalities (34 housing units for 149 persons) ongoing.

Spreadsheet (CaCH)

Finalized projects (2009 – 2013)

Period	Municipality	Number and type of housing units	Number of family members
2009-2010	Sarajevo	32 houses and flats	187
2010 -2011	Donji Vakuf	13 houses (11 + 2)	70
2010-2011	Mostar	18 flats	91
2011-2012	Donji Vakuf II	15 houses (14 + 1)	64
2012-2013	Novi Grad (RS)	6 houses	33
2012-2013	Bugojno	10 houses	47
2012 -2013	Prnjavor	9 houses	30
2012-2013	Zavidovići	10 houses	59
Total		113 (92 beneficiary owned +21 socially owned)	581

Implementation in progress (2013 – 2015)

Period	Municipality	Number and type of housing units	Number of family members
2013-2014	Bugojno phase II	8 flats	43
2013-2014	Doboj	8 house	37
2014-2015	Zavidovići phase II	6 flats	29
2014-2015	Mostar phase III	6 flats	23
2014-2015	Prnjavor phase II	6 houses (4+2)	17
Total		34 (14 beneficiary owned +20 socially owned)	149

Economic support

- CRS (Catholic Relief Services) – CaCH
 - in Donji Vakuf, CRS project had been implemented to support sustainability of Roma families through donations of livestock, greenhouses, etc. (12 packages)
 - Employing local Roma population by the construction contractor (masons, carpenters, laborers)

CaCH's Partners in the implementation of projects

- **MHRR;**
- **Municipalities/ Cities;**
- **Local Roma NGO;**
- **Municipal Social Welfare Centres;**
- **OSCE**



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GOVERNMENT
OF LIECHTENSTEIN

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Construction of Roma settlement in Mostar



Doing the right thing

Project identification / application

- Contact CaCH with the city government and the local Roma NGO „Neretva“;
- Letter of intent of the City of Mostar (including financial commitment) and Letter of support of Roma NGOs "Neretva,,;
- Preparation of project proposal, based on field visits and information received from the city government and the local Roma NGO;
- Applying to the Public call of the Ministry for Human Rights and Refugees for Roma housing projects;
- Application to Swiss Government for co-financing.

Contracting process

- **Ministry of Human Rights and Refugees (MHRR)**

- **November 2010:** *Cooperation Agreement between MHRR and CaCH* defined obligations and responsibilities for both signatories ,
- **November 2010:** *Contract between the MHRR and CaCH* defined financial obligations of MHRR, CaCH and the City of Mostar for **9 flats**.

MHRR153.387,56 EUR

CaCH + City of Mostar ... 85.385,74 EUR

- **January 2012:** Annex I to Contract defined additional financial obligations of CaCH (back donor: Swiss Government) and the City of Mostar for additional 9 flats + insulated facade

CaCH + City of Mostar ..245.882,82 EUR

- **January 2013:** *Annex II to Contract* defined the extension of the period of implementation of the project and exterior works

CaCH + City of Mostar ..307.365,00 EUR

- **City**

- **December 2010:** Agreement between City of Mostar and CaCH defined obligations and responsibilities for both signatories .

- **NGO „Neretva”**

- **May 2011.** Agreement between NGO „Neretva” and CaCH defined obligations and responsibilities for both signatories .

Location, Bišće polje



Project documentation

- The settlement had been designed for Roma population according to urban-technical requirements of the Department of Urban Planning and the Construction Code issued on April 11, 2008; the detailed project documentation for the settlement was financed by the City of Mostar.
- The project for the exterior works (including connection to water and sewage) issued on March 30, 2012 was funded by CaCH.

The scope of the project - Technical description

- The project comprises 30 flats (built in 3 phases: 18+6+6).
- The housing units (9 x 9 m) are placed in line;
- Each housing unit has 3 flats, except one with 6 studio flats,
- Each flat has a separate entrance;
- Ground floor flats: surface 65.75 m² with kitchen/living room, 3 bedrooms, bath;
- Upper floor flats: surface 37,00 m² with kitchen/living room, 1 bedroom, bath;
- Studio flats: surface 23.40 m² with kitchen/living room/bedroom, bath;
- The total size of 30 housing units: 1258.40 m² net surface.

Beneficiary selection

- Appointment of the Commission for beneficiary selection (October 2010)
- Public call for potential beneficiaries
- Evaluation of the applications
- Field visit to the potential beneficiaries – verification of the applications in the field
- Preparation of the preliminary ranking list of candidates; publishing the list on municipality and Roma community level with the option for complaints by individuals
- Report of the Commission to MHRR
- Final approval of the ranking list by the MHRR (May 2011)
- Signing the Contract (June 2011)

Field visit



Field visit



Field visit



Signing of the Contract

June 22, 2011



Construction contractor selection - Public procurement procedure

- Establishing Commission for Public Procurement;
- Launch call for offers in Official Journal;
- Collection and evaluation of received offers;
- Recommendation (commission) and decision (implementer) regarding construction contractor;
- Issuing the report regarding the realized Public Procurement Procedure in Official Journal;
- Signing the Tripartite Contract: CaCH, MHRR and construction contractor.

The complete procedure is done in accordance with the Law on Public Procurement!

Technical implementation

- Building permission issued by the City;
- Introduction of construction contractor into project;
- Execution of works by contractor and supervision by CaCH:
 - 18 flats
 - Facade
 - External works and retaining wall
 - Provision of the basic infrastructure (electricity, water supply and sewage system) by the City and CaCH in cooperation with utility providers;
- Technical reception, issuing of the operating license and handover of keys to the beneficiaries .

Implementation plan of the complete settlement

- **I phase** - Implementer Caritas Switzerland, deadline for implementation 30 months - *finalized*
- 18 flats (6 three bedrooms apartments and 12 one bedroom apartment, total size 838,50 m²)
 - External arrangement
- **II phase** – Implementer City of Mostar, deadline for implementation 12 months - *finalized*
- 6 flats (one bedroom apartment, total size 140,40 m²)
 - 24 shed for firewood
- **III phase** – Implementer Caritas Switzerland, deadline for implementation 12 months - *implementation in progress*
- 6 flats (2 three bedrooms apartments and 4 one bedroom apartments, total size 279,50m²)
 - 6 shed for firewood

Building works – land clearing Excavation for strip foundations



Concreting baseplate and masonry work



Concreting ceiling and roof construction



Roofing



Facade works (styrofoam 10 cm)



Final layer of the façade Exterior works



Retaining wall



Handover of keys: Ceremony on July 04, 2013



Duration of the Phase I and the Budget

- Period December 2010 – June 2013 (30 months)
- Budget **460.755,00 EUR**
- Donors:
 - MHRR 153.390,00 EUR
 - CaCH149.251,00 EUR
 - Mostar158.114,00 EUR

Monitoring in Roma settlement (August 2013 – June 2014)

- Communication / tenant relationship between each other and between the residents and the nearby population
- Absence from housing units (causes, period and direction)
- Any problems with the authorities
- Damages/shortfalls and necessary repairs
- The damage / malfunction in the housing and repairs
- Waste disposal and removal
- Instructions for use of the flats, equipment and sanitation; economical use of utilities
- Networking with important stakeholders: City of Mostar, NGO "Neretva", Red Cross, OSCE, UNHCR, Misija bez granica, Novi put

After moving in



After moving in



After moving in



After moving in



Thank you for your attention!!